

FAQS

QLIKVIEW 11 CERTIFICATION

The QlikView 11 Certification Program FAQs provides answers to common questions about the QlikView 11 Certification Program, which is available to QlikTech customers and partners.

Please note the FAQs may be updated or changed to reflect the most current program information. We recommend checking back frequently.

General Questions

Which certifications are available from QlikView?

- **QlikView 11 Designer**
- **QlikView 11 Developer**
- **QlikView 11 System Administrator**

Who may take QlikView 11 certification exams?

The QlikView Certification Program is now open to both partners and customers. Anyone may take the QlikView 11 Designer or the QlikView 11 Developer certification exams. Currently the QlikView 11 System Administrator certification exam is only open to partners; beginning in early 2013, this exam will be available to non-partners.

How will the QlikView 11 certification exams be offered?

QlikView 11 Designer and Developer certification exams are scenario-based, multiple choice knowledge tests delivered at thousands of Pearson VUE test centers globally.

The QlikView 11 System Administrator certification exam is a one-day, hands-on lab session conducted in a virtual classroom environment delivered directly by QlikTech Education Services.

Should I take an exam if I don't have any QlikView 11 experience?

You should have QlikView 11 experience and knowledge before taking any of the exams. If you have previous experience with QlikView, but not with QlikView 11, you may start with the [What's New In QV11](#) e-learning. Go to the [Training](#) page on our web site, select **Find Training, Delivery Type: On Demand** and keyword search **“What's New”**. You may also read release notes, gather information about QlikView 11 from QlikTech's web site and/or take some time to practice with QlikView 11. If you don't have any QlikView experience, visit the [Certification](#) pages on our web site for information about exam prerequisites and recommended preparation resources.

How much will an exam cost?

The QlikView Designer and QlikView Developer certification exams cost the equivalent of \$250 USD, paid for by credit card when you register through Pearson VUE. QlikView System Administrator certification Examinations are priced regionally equivalent to \$250 USD and can be paid via Purchase Order when you register through [My Training](#). Please contact your [local Education Services representative](#) for System Administrator exam pricing in your region.

Is there a limit to the number of individuals in an organization who can take an exam?

No. There is no maximum limit on the number of individuals who can take an exam. However, for partners there are minimum certification requirements in the Qconnect Program. Please make sure you certify at least the minimum required based on your partner type. Customers don't have minimum requirements.

Can I take a delta exam instead of the full exam?

QlikView 11 delta exams are not offered. Everyone currently holding certification(s) or not, will take the new QlikView 11 certification exams to become certified for QlikView 11.

I took the QlikView 11 Developer Beta exam and passed, do I also need to take the final exam?

No, if you passed the Beta exam, you do not need to take the QlikView 11 Designer or QlikView 11 Developer certification exam again. You have achieved those certifications. If you took the Beta exam and did not pass, then you do need to take the exams to become certified.

Will exams be available in multiple languages?

The QlikView 11 Designer and QlikView 11 Developer Certification exams are available in 8 languages: **Chinese** (Simplified), **French**, **English**, **German**, **Spanish**, **Japanese**, **Russian** and **Brazilian Portuguese**. Chinese, Japanese and Russian are only available in test centers running operating systems in the respective language.

Prepare for the Exam

Is training required prior to taking any exam?

While training is not required, we strongly recommend that you complete the appropriate QlikView training courses. Taking just the QlikView online tutorials by themselves will not prepare you to become certified.

If you have questions about what training is offered and recommended, contact your [local Education Services representative](#) or consult the latest version of the training program available [online](#).

Is field experience required prior to taking any exam?

While field experience is not required, we strongly recommend that you have field experience. We recommended at least 60 days when preparing for the QlikView 11 Designer exam and at least 90 days when preparing for the QlikView 11 Developer or System Administrator exam.

Is other knowledge in addition to QlikView required?

For the QlikView 11 Designer and Developer exams, any additional experience in the fields of Data Analytics, Business Intelligence or Data Discovery is beneficial.

To prepare for the QlikView 11 System Administrator exam we recommend additional experience with Microsoft Windows Server based environments.

What kinds of questions are on the exam?

The QlikView 11 Designer and Developer exams contain “multiple-response” questions – more commonly referred to as multiple-choice questions. Each question will provide a number of plausible responses. In most cases, only one response is correct. If more than one response is correct, the question will tell you exactly how many responses are correct. Some questions will include an exhibit – such as one or more data tables. The exhibit will typically appear on a split screen, with the question on one side of the screen and the exhibit on the other side of the screen. Here are two sample questions:

A developer would like to use this QVW to create a second QVW. The second QVW will Binary load the first QVW. The second QVW will be deployed and must be secured according to the same departmental business rules.

Which factor should the developer consider in securing the second QVW?

- A. The second QVW will not inherit any Section Access security implemented in the first QVW.
- B. The Section Access must be before the Binary statement in the second QVW load script.
- C. The second QVW will inherit any Section Access security implemented in the first QVW.
- D. The Section Access must be on a hidden tab in the second QVW load script.

The designer needs to limit the chart display to the set of products that contribute 20 percent of the total sales using the top contributors.

Which properties should the designer set in the Dimension Limits properties window?

- A. show only values that are Greater Than or Equal To 20 percent and select the Show Total checkbox
- B. show only First 20 Values, select the Global Grouping Mode check box, and select the Exclude Others checkbox
- C. show only values that accumulate to 20 percent and Use Largest Values and select the Check Include Boundary Values checkbox
- D. show only Largest 20 Values and select the Show Others checkbox

How will the exam scores be calculated?

There is no penalty for providing incorrect answers. If you choose an incorrect answer, you do not earn credit for that item. No points are deducted for incorrect answers or answers left blank.

If a question specifies that you must choose multiple correct answers, you must choose the exact number of correct answers specified in the question to earn credit for a correct answer. Partial credit is not given.

Scoring is calculated by totaling up the number of correct answers and determining if this is above or below the established passing score for this particular exam.

Register for the Exam

How do I register for the exams?

You can register for the QlikView 11 Designer and QlikView 11 Developer exams on the [Pearson VUE](#) web site. In order to register, you must create an account on the Pearson VUE web site. Once you have logged into the site:

1. Click Schedule Exams.
2. Select the QlikView 11 certification exam you wish to take.
3. Choose the language for the exam. (Exams are offered in English, Spanish, Chinese (Simplified), Japanese, French, German, Brazilian Portuguese or Russian)
4. Select a test location.
5. Select the appointment date and time.

You may wish to review the [Step-by-Step Online Scheduling Guide](#) before registering. Pearson VUE [Customer Service](#) can help answer your registration questions.

The QlikView 11 System Administrator exam will continue to be delivered by QlikTech directly. For more information about the dates offered in your region, please contact your [local Education Services representative](#) or visit [Find Training](#). You can schedule your QlikView 11 System Administrator exam online.

Do I have to take the exam in the country in which I live or work?

No, you can schedule exams at any testing location you wish. For example, if you are located in Germany, but are in France as part of a project and want to take an exam, you can register and take the exam at a testing location in France.

Do I have to take the exams at a Pearson VUE testing location?

The QlikView 11 Designer and Developer exams are only available via Pearson VUE. The QlikView 11 System Administrator exam is delivered online by QlikTech. Go to the [Find Training](#) page for the System Administrator exam schedule.

Can I reschedule or cancel my exams?

If you wish to reschedule or cancel your exam, go to the [Pearson VUE](#) web site and click “Reschedule a Test” or “Cancel a Test”.

Can QlikTech reschedule or cancel my exams?

Only you or Pearson VUE can reschedule or cancel. If you are having trouble rescheduling or cancelling online, [contact Pearson VUE](#) for direct assistance.

Payment

What payment options does Pearson VUE offer?

Pearson VUE offers payment by credit card and vouchers. Pearson VUE accepts the following major credit cards: VISA, MasterCard, American Express and JCB. (Due to international verification issues, debit cards are not accepted.)

The above payment options are offered by Pearson VUE when you register to take the QlikView 11 Designer or Developer exam.

What payment options does QlikTech offer?

QlikTech offers payment by invoice for the QlikView 11 System Administrator certification exam.

How can I buy vouchers?

Vouchers may be bought [online](#) at Pearson VUE. Complete the PDF form for your region and click Submit to send your order to Pearson VUE. You will receive your voucher via email after your payment is processed. Contact Pearson VUE for information about electronic bank payments.

Take the Exam

When should I arrive at the test center?

Plan to arrive at least 15 minutes before the exam begins. If you arrive more than 15 minutes late, you are not guaranteed exam availability or a refund.

What should I bring to the testing location?

Bring two forms of ID. One ID must have your picture and signature (such as a passport or driving license); the other ID must have your signature (such as a credit card). Food, laptops, backpacks, notepads, pens, books, phones, pagers, watches and wallets, or other personal equipment are NOT allowed in the test area. Test centers provide secure storage space for your personal items while you are taking the exam.

Will I be able to write down notes?

You will be provided an erasable note board and marker to use during your exam at the Pearson VUE test center.

How long are the exams?

The QlikView 11 Designer and Developer exams delivered by Pearson VUE are 120 minutes each. There will be a timer displayed on the top right-hand side of the screen that will show you how much time you have left. You will also be notified 15 minutes before the exam time ends.

The QlikView 11 System Administrator delivered by QlikTech is about a full workday of practical exercise.

After the Exam

What are the passing scores for the QlikView 11 Designer and Developer exams?

The passing score for the QlikView 11 Designer certification exam is 65%; for the QlikView 11 Developer certification exam, it is 75%.

Why do I only get a Pass or Fail grade for the System Administrator certification exam?

The QlikView 11 System Administrator certification exam is a hands-on lab session in a virtual environment monitored by a member of QlikTech's Education Services team, called a censor. The scenarios to test your knowledge require certain actions to be performed, which your censor verifies, but the measures do not have a numerical score value.

How will I know if I passed an exam?

When you complete the QlikView 11 Designer or Developer exam at the testing center, you will receive a print out that shows your score and your pass / fail result.

After you complete the QlikView System Administrator exam, you will receive your pass/fail result within five business days.

Can I re-take an exam?

Yes, if you do not pass an exam, you can retake it as many times as you wish. Each retake is at full-charge and you must wait for seven days between retakes.

Support Questions

I have a question or problem while taking the test at a Pearson VUE test center. Who do I contact?

Pearson VUE test centers always have staff onsite to provide you additional information or guidance if needed. If a question cannot be answered or the problem cannot be solved while you are at the test center, please ask the test center personnel to file an Incident Report, and then follow up with Pearson VUE directly to resolve the problem.

I have a question or problem while taking the System Administrator exam delivered by QlikTech. Who do I contact?

QlikTech's System Administrator exams are proctored live by Senior Consultants or Trainers, who are available in case of questions or need of general exam support. You will receive contact information and instructions right before the exam starts.

Where do I get support if I have questions?

For questions about registering for or taking the QlikView 11 Designer and Developer exams, contact [Pearson VUE](#) directly. Pearson VUE also provides very useful [FAQs](#) on their web site.

If you have questions about the QlikView 11 Certification Program itself or the QlikView 11 System Administrator exam, contact your [local Education Services representative](#).

QlikTech provides a full overview of the [QlikView 11 Certification Program](#) on our web site. If you are a QlikTech partner, review the Partner Education and Certification Program guide for additional information. Customers and partners also find the latest training information in the [training catalog](#).

Where do I find Pearson's contact information?

Pearson's contact information can be found at <http://pearsonvue.com/contact/>.

Where do I find QlikTech's contact information?

QlikTech's contact information can be found at <http://www.qlikview.com/us/services/training/training-contacts>. In case you need support in a specific language or would like to talk to a regional representative of Education Services please use the contact information found by using the link above.

If you are uncertain who to contact and accept email support in English, you can also contact QlikTech at certification@qlikview.com.

Pearson VUE Contacts

Pearson VUE offers exam support around the world. All contact information can be found at Pearson's [contact page](#).

Contact information for specific regions can be found below.

Americas	http://pearsonvue.com/contact/americas/
Asia-Pacific	http://pearsonvue.com/contact/asiapac/
Europe, Middle East, Africa	http://pearsonvue.com/contact/emea/

QlikTech Contacts

QlikTech offers education and certification around the world. Please contact your local Education Services representative using the information below, or email certification@qlikview.com.

	Training	Certification
Americas	ustraining@qlikview.com	uscertainment@qlikview.com
UK & Ireland	traininguk@qlikview.com	certificationuk@qlikview.com
DACH	schulungen@qlikview.com	zertifizierungen@qlikview.com
Nordics	training@qlikview.com	certification.nordics@qlikview.com
Benelux	trainingbenelux@qlikview.com	certbenelux@qlikview.com
France	trainingfr@qlikview.com	certificationfr@qlikview.com
Spain & Portugal	trainingib@qlikview.com	certificationib@qlikview.com
Eastern Europe	trainingeasterneurope@qlikview.com	certeasterneurope@qlikview.com
Middle East and Africa	trainingim@qlikview.com	certim@qlikview.com
India	trainingindia@qlikview.com	certindia@qlikview.com
China	trainingchina@qlikview.com	certchina@qlikview.com
Asia	trainingsingapore@qlikview.com	certsingapore@qlikview.com
Japan	trainingjapan@qlikview.com	certjapan@qlikview.com
Singapore	trainingsingapore@qlikview.com	certsingapore@qlikview.com
Australia	trainingaustralia@qlikview.com	certaustralia@qlikview.com
International	qlikviewtraining@qlikview.com	certim@qlikview.com

Detailed information is always available at <http://www.qlikview.com> or <http://partners.qlikview.com>.

Disclaimer

For clarification or additional questions not addressed in this document, please contact your local Education Services representative.

Any content is subject to change at any time without prior notice to program members. This document is intended for informational purposes only.

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