

Qlik® NPrinting February 2018 SR1 Release Notes





Table of Contents

Bug fixes	3
Known issues and limitations	4
Upgrade notes	8

Bug fixes

Cluster verification and connection failed

Jira issue ID: OP-7016

The issue prevented a QlikView Server configured with "Authentication -> Clients -> Prohibit anonymous" to be verified and, subsequently, use the connection.

Subscription based license failed the activation

Jira issue ID: OP-6992

The issue prevented newer licenses to be correctly validated offline and online.

This document covers the following releases:

- **Qlik NPrinting February 2018 SR1**

Release: February 2018

Known issues and limitations

The following issues and limitations were identified at release time. The list is not comprehensive; it does however list all known major issues and limitations. We expect to have the issues fixed in future versions.

Supported languages

The following languages are supported:

- English
- French
- German
- Spanish
- Brazilian Portuguese
- Japanese
- Italian
- Simplified Chinese

Other languages are not officially supported. There may be issues with other languages, particularly those with right-to-left script and non-Roman alphabets.

Qlik NPrinting must be installed only on C: drives

Jira issue ID: OP-6196

Qlik NPrinting Server, Engine, Designer, and On-Demand plugin can only be installed on C: drives. Any attempt to install them on a different drive will result in task failures.

Image size settings are not respected when adding the same object twice

Jira issue ID: OP-5831

When adding the same object twice, using the Images node in Qlik NPrinting Designer, only the image size property of the first image is respected.

QlikView On-Demand reports with data from mounted folders

Jira issue ID: QVII-1336

When creating QlikView On-Demand reports based on connections that use mounted folders, not all selections are taken into consideration. Errors occur when a document name that is preceded by a mount name is sent in through automation to create a Document Chain Bookmark. This limitation applies to QlikView 11.20 SR15 and earlier.

QlikView On-Demand reports cannot be connected to Qlik Sense

It is possible to select the “Enable” check box in On-Demand for reports using Qlik Sense app data. These reports are visible in the QlikView On-Demand menu of the QlikView On-Demand add-on. But if selected, they will not generate reports, and you will see an error message.

Qlik NPrinting Designer sometimes crashes with zoomed screen settings

If you experience random crashes when using Qlik NPrinting Designer, open your Windows Display Settings in the Control Panel and verify that Smaller – 100% (default) is selected. When settings of 125% or 150% are selected, Qlik NPrinting Designer may crash.

On-Demand objects do not appear in Access Point

Jira issue ID: OP-4655

After upgrading to QlikView 11.20 SR15 or SR16, you must add the missing MIME types to make the On-Demand add-on work.

To add the two new mime types in the QMC:

1. In the QMC, open the System tab.
2. Click Setup.
3. Expand the QlikView Web Server node.
4. Click on QVWS@YourServer.
5. Click the Web tab.
6. In the Mime Types section, the click the green + button in the upper right corner.
7. Add the following rows to the Content column:

.JSON in the Extension column and `application/json`

.TTF in the Extension column and `application/x-font-truetype`

This problem does not occur with new installations of QlikView 11.20 SR15 or SR16.

On-Demand works in Chrome, but not Internet Explorer

Jira issue ID: OP-5908

The custom HTTP header X-XSRF-TOKEN must be added to match the value in the cookie to allow validation from the proxy.

Upgrading from 17.0.2 to 17.1.0 with a QVP connection

Jira issue ID: OP-3441

Upgrading from 17.0.2 to 17.1.0 with a QVP connection fails with an Unhandled Exception:

System.InvalidOperationException: Could not upgrade database to version 17.1.2.0. --->

System.ArgumentException: Invalid connection string parameter DocumentPath: a.qvw.

To upgrade from 17.0.2 to 17.1.1 with a QVP connection, you must do the following:

1. Change all the QVP connections to local connections.
2. Upgrade to 17.1.0.
3. Re-connect to QVP Connections.

Too many users and filters leads to Qlik NPrinting Designer errors

Jira issue ID: OP-4940

Qlik NPrinting Designer may be unable to open a report template if there are too many filters associated with a connection in the report's app. The following error message displays: *A task was canceled.*

This typically happens when more than 4000 filters are using fields from a connection. Sometimes, higher numbers can work. For example, 7000 filters have worked in some situations.

The workaround is:

1. Split the Qlik NPrinting app into separate apps.
2. Split the connections (possibly by using multiple connections to the same documents in different apps).
3. Split the filters across apps (so that the filter count per app is lower).

Verify connection freezes during “Initializing...” status

Jira issue ID: OP-5278

In some rare circumstances, pressing the *Verify connection* button will cause the screen to freeze on the *Initializing...* status and the spinning wheel cursor. This happens when a Qlik NPrinting Engine goes offline and *Verify connection* is pressed before the Qlik NPrinting Scheduler is aware that it is offline. It can take up to 20 seconds before the Qlik NPrinting Scheduler determines the offline status of a Qlik NPrinting Engine.

User filters are excluded from matching and object filters

Jira issue ID: OP-5914

When you:

- Open the Qlik NPrinting Designer
- Import a report

The filters associated with each user are not uploaded, or displayed, for performance reasons. Waiting for all filters for thousands of users to import would take a long time. In most cases, importing this information is unnecessary, because filters created for users often contain something like the user IDs.

You can change this behavior and make all filters visible by uncommenting the line `<!--<add key="include-user-filters" />-->` in the *webengine.config* file.

To make a specific filter visible in the lists, remove its association to all users, or create a new filter with the same fields and values not linked to any user.

Keep Source Format option does not keep Excel merged cells

Jira issue ID: OP-5545

Excel merged cells are not supported for Qlik NPrinting tags regardless of Keep Source Format option.

Task fails with the error 'Exceeded maximum number of retries'

Jira issue ID: OP-4839

Some Qlik NPrinting tasks fail with the error message: “Exceeded maximum number of retries”. This is due to a performance issue in QlikView that appears when it exports large unfiltered big to Excel.

Email attachment file names cannot exceed 255 characters

Jira issue ID: OP-6482

Due to Windows file systems limitations, Qlik NPrinting will not send email attachments with filenames longer than 255 characters. If you attach a file with a name that is too long, your email will not be sent, and you will see this error message: "Path with value name is exceeding windows limitations, the fully qualified file name must be less than 260 characters."

Cancelling an upgrade results in a corrupted environment

Jira issue ID: OP-3986

The rollback that follows a Qlik NPrinting Server or Engine upgrade cancellation may corrupt the related Qlik NPrinting installation. A rollback is triggered by errors or by clicking the cancel button during the upgrade execution. After a corruption caused by a rollback, services may be uninstalled or cannot be started.

To restore a Qlik NPrinting Server to its original status:

- Retrieve a recent backup
- Uninstall Qlik NPrinting Server
- Perform a clean installation of the same Qlik NPrinting Server of the backup
- Restore the backup

Note that you should always create a backup before starting an update. In any case, a backup is automatically created in the folder "%ProgramData%\NPrinting" at the beginning of the upgrade process.

To restore a Qlik NPrinting Engine to original status:

- Uninstall Qlik NPrinting Engine
- Perform a clean installation of Qlik NPrinting Engine

Upgrade notes

To upgrade to Qlik NPrinting February 2018 SR1, you must start from one of the following versions:

- February 2018 (18.0.3)
- November 2017 (17.6.0)
- November 2017 TP (17.5.0001.0)
- September 2017 (17.5.0)
- September 2017 TP (17.4.0001.0)
- June 2017 (17.4.0)
- 17.3.1
- 17.3.0

If you have installed an older version of Qlik NPrinting, you must upgrade to Qlik NPrinting 17.3 before you can upgrade to Qlik NPrinting February 2018 SR1.

You must back up your data before you proceed. Data can become damaged if a problem occurs during the upgrade. If data is damaged, a backup is required to restore the repository. See [Backup and restore of a repository](#).

After backup, you must follow the instructions for upgrading available on the help site page [Qlik NPrinting upgrade](#).

If you are upgrading from a version older than February 2018, due to a breaking change in the format of the metadata cache, all metadata caches (QlikView and Qlik Sense) will be marked as "not generated". Before being able to edit a template designed with one of these connections or create new ones, all connection caches must be regenerated.



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