Qlik Community Do's and Don'ts

A Guide for Qlik Community Members

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- Qlik Community **Do's** –Things to keep in mind and practice while engaging with on Qlik Community.

- Qlik Community **Don'ts** – Things to avoid doing while engaging with members on Qlik Community.

- Links for additional information

INTRODUCTION

Qlik Community is an online destination where you can share information in an informal but supported setting and get to know others who are using Qlik products.

We are so glad you are here to contribute. The more members we can introduce, the more valuable the exchanges in Qlik Community will be.

Do's

Do: Be professional and respectful, it will build trust and loyalty

Do: Answer questions the best you can.

Do: Ask for more information; if needed to give an honest answer.

Do: Share your knowledge! Even if a question is marked as solved it's OK to still weigh in.

Do: Welcome new members! You can tell who they are by their community rank.

Do: Practice humility, arrogance will only slow progress.

Do: Always try your best to stay on topic.

Do: Have fun and be authentic!

Do: Create your own brand

Do: Report inappropriate content

Do: Always abide by the Rules of Conduct.

Do: Be familiar with Qlik's Legal Policies

Don'ts

Do Not: Do not ever be disrespectful or rude to any member at any time*

Do Not: Post or attach any information that shares private information, about yourself, others or a company

Do Not: Post content that infringes on intellectual property, privacy or other rights of yours, your employers or third parties.

Do Not: Shy away from a healthy brainstorming conversation.

*Community Moderators can mark content as spam or abusive. Our spam quarantine is reviewed daily 365 days a year. If you believe you have identified spam in the community, please alert your Community Management by clicking the "report Inappropriate content" button located on the 3-dot option menu.

We recommend you review the following links for additional information:

- About Qlik Community

- <u>Get Started on Qlik Community</u>

- <u>Community How-To's</u>

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About Qlik

Qlik's vision is a data-literate world, one where everyone can use data to improve decision-making and solve their most challenging problems. Only Qlik offers end-to-end, real-time data integration and analytics solutions that help organizations access and transform all their data into value. Qlik helps companies lead with data to see more deeply into customer behavior, reinvent business processes, discover new revenue streams, and balance risk and reward. Qlik does business in more than 100 countries and serves over 50,000 customers around the world.

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