

Version 5.1. Current as of: 29th February 2024

Qlik and [Talend](#), a Qlik company, may from time to time use the following Qlik and Talend group companies and/or third parties (collectively, “Subprocessors”) to process personal data on customers’ behalf (“Customer Personal Data”) for purposes of providing Qlik and/or Talend Cloud, Support Services and/or Consulting Services.

Qlik and Talend have relevant data transfer agreements in place with the Subprocessors (including group companies) to enable the lawful and secure transfer of Customer Personal Data.

You can receive updates to this Subprocessor list [by subscribing to this blog or by enabling RSS feed notifications](#).

This party subprocessors for Qlik offerings:

Third party subprocessors for Qlik Cloud

Third Party	Location of processing	Service Provided
Amazon Web Services (AWS)	<p>If EU region is chosen:</p> <ul style="list-style-type: none">- Ireland (Republic of); Paris, France (back-up); or- Frankfurt, Germany; Milan, Italy (back-up); or- London, UK; Spain (back-up)- Frankfurt, Germany (Blendr only). <p>If US region is chosen:</p> <ul style="list-style-type: none">- Virginia, US; & Ohio, US (back-up). <p>Customer may select one of three APAC locations:</p> <ul style="list-style-type: none">- Sydney, Australia; Melbourne, Australia (back-up); or- Singapore; Seoul, South Korea (back-up); or	Qlik Cloud is hosted through AWS

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|--|---|--|
| | <ul style="list-style-type: none">- Tokyo, Japan;
Osaka, Japan (back-up). | |
|--|---|--|

MongoDB	<p>If EU region is chosen:</p> <ul style="list-style-type: none"> - Ireland (Republic of); Paris, France (back-up); or - Frankfurt, Germany; Milan, Italy (back-up); or - London, UK; Spain (back-up) - Frankfurt, Germany (Blendr only). <p>If US region is chosen:</p> <ul style="list-style-type: none"> - Virginia, US; Ohio, US (back-up). <p>Customer may select one of two APAC locations:</p> <ul style="list-style-type: none"> - Sydney, Australia; Melbourne, Australia (back-up); or - Singapore; Seoul, South Korea (back-up). 	Any data inputted into the Notes feature in Qlik Cloud
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Third party subprocessors for Qlik Support Services and/or Consulting Services

The vast majority of Qlik's support data that it processes on behalf of customers is stored in Germany (AWS). However, in order to resolve and facilitate the support case, such support data may also temporarily reside on the other systems/tools below.

Amazon Web Services (AWS)	Germany	Support case management tools
Salesforce	UK	Support case management tools
Grazitti SearchUnify	United States	Support case management tools
Microsoft	United States	Customer may send data through Office 365
Ada	Germany	Support Chatbot
Persistent	India	R&D Support Services
Jira Cloud	Germany, Ireland (Back-up)	R&D support management tool
Altoros	United States	R&D Support Services
Ingima	Israel	R&D Support Services
Galil	Israel	R&D Support Services
Third party subprocessors for Qlik mobile device apps		

Google Firebase	United States	Push notifications
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Third part subprocessors for Talend offerings		
Third party subprocessors for Talend Cloud		
Third Party	Location of processing	Service Provided
Amazon Web Services (AWS)	<p>Talend Cloud AMERICAS:</p> <ul style="list-style-type: none"> - Virginia, US; Oregon, US (backup) <p>EMEA:</p> <ul style="list-style-type: none"> - Frankfurt, Germany; Ireland (Republic of)(backup) <p>APAC:</p> <ul style="list-style-type: none"> - Tokyo, Japan; Singapore (backup); or - Sydney, Australia; Singapore (backup) 	These Talend Cloud locations are hosted through AWS

	Stitch AMERICAS: - Virginia, US; Oregon, US (backup) EMEA: - Frankfurt, Germany; Ireland (Republic of) (backup)	
Microsoft Azure	United States: California; Virginia (backup)	These Talend Cloud locations are hosted through Microsoft Azure
MongoDB	See Talend Cloud locations above	

Third party subprocessors for Talend Support Services and/or Consulting Services:

In order to provide Support and/or Consulting Services, the following third party tools may be used.

Sub-processor	Data Center Location	Service Provided
Github	United States	Support ticket replication, troubleshooting
Intercom	United States	In-app customer support messaging service
Atlassian	France United States	Project management; support issue tracking
Jira Cloud	Germany, Ireland (Back-up)	R&D support management tool

Microsoft	United States	Email provider, if the Customer sends Customer Personal Data through email.
Proofpoint Secure Share	United States	File sharing if Customer files include Customer Personal Data.
Salesforce	United States	CRM; support case management

Affiliate Subprocessors

These affiliates may provide services, such as Consulting or Support, depending on your location and agreement(s) with us. Our Support Services are predominantly performed in the customer's region: EMEA – France, Sweden, Spain, Israel; Americas – USA; APAC – Japan, Australia, India.

Subsidiary Affiliate	Location
QlikTech International AB, Talend Sweden AB	Sweden
QlikTech Nordic AB	Sweden
QlikTech Latam AB	Sweden
QlikTech Denmark ApS	Denmark

QlikTech Finland OY	Finland
QlikTech France SARL, Talend SAS	France
QlikTech Iberica SL (Spain), Talend Spain, S.L.	Spain
QlikTech Iberica SL (Portugal liaison office), Talend Sucursal Em Portugal	Portugal
QlikTech GmbH, Talend Germany GmbH	Germany
QlikTech GmbH (Austria branch)	Austria
QlikTech GmbH (Swiss branch), Talend GmbH	Switzerland

QlikTech Italy S.r.l., Talend Italy S.r.l.	Italy
Talend Limited	Ireland
QlikTech Netherlands BV, Talend Netherlands B.V.	Netherlands
QlikTech Netherlands BV (Belgian branch)	Belgium

Blendr NV	Belgium
QlikTech UK Limited, Talend Ltd.	United Kingdom
Qlik Analytics (ISR) Ltd.	Israel
QlikTech International Markets AB (DMCC Branch)	United Arab Emirates
QlikTech Inc., Talend, Inc., Talend USA, Inc.	United States
QlikTech Corporation (Canada), Talend (Canada) Limited	Canada
QlikTech México S. de R.L. de C.V.	Mexico
QlikTech Brasil Comercialização de Software Ltda.	Brazil
QlikTech Japan K.K., Talend KK	Japan
QlikTech Singapore Pte. Ltd., Talend Singapore Pte. Ltd.	Singapore
QlikTech Hong Kong Limited	Hong Kong

Qlik Technology (Beijing) Limited Liability Company, Talend China Beijing Technology Co. Ltd.	China
QlikTech India Private Limited, Talend Data Integration Services Private Limited	India
QlikTech Australia Pty Ltd, Talend Australia Pty Ltd.	Australia
QlikTech New Zealand Limited	New Zealand

In addition to the above, other professional service providers may be engaged to provide you with professional services related to the implementation of your particular Qlik and/or Talend offerings; please contact your Qlik account manager or refer to your SOW on whether these apply to your engagement.

Qlik and Talend reserve the right to amend its products and services from time to time. For more information, please see www.qlik.com/us/trust/privacy and/or <https://www.talend.com/privacy/>.